

Your Banking Experience... Enhanced



Bank of Luxemburg is excited to take you along on our banking road trip, one that brings improved services, faster performance, and more control right at your fingertips. This journey is designed to give both you and Bank of Luxemburg's team a better, more efficient way to manage your everyday banking needs.

We're driving banking forward with some exciting system enhancements in **March 2026**. These enhancements will deliver a more modern online banking experience, stronger fraud protection, and increased security—helping you travel further with confidence, no matter where your financial journey takes you.

These improvements position Bank of Luxemburg for long-term growth and ensure we continue offering the dependable, community-focused service you expect from your local bank.

What to expect on the journey:



- An **improved digital banking** experience, including enhanced online banking, mobile app, electronic documents, and bill pay.
- A newly **branded, contactless** debit card—plus instant issue card replacement.
- More ways to connect, including **quick-chat features** for faster answers.
- **Ticketless transactions** to speed up your visits at the teller line.
- New and **expanded cash management** services for business owners.
- Future product enhancements for checking and savings accounts.

Your journey to better banking starts now!

Visit our website's

Resources Tab > Enhancement Hub

for the latest updates.

We're here for you every step of the way!

Flip over for more
information.



Frequently Asked Questions

Our Frequently Asked Questions (FAQs) are a quick-reference guide regarding our enhancement journey. Please check the **Resources Tab** on our website regularly for the most up-to-date information.

General Account Information

Will my checking and/or savings account numbers change?

No. Your deposit account numbers will remain the same.

Will I have to order new checks?

No. You can continue to use the checks that you have on hand.

Will my online banking username change?

No. Your username will remain the same.

Debit Cards

When will I receive my new debit card?

You will receive your new personal, business, and/or HSA debit card(s) in March 2026.

What will my new debit card look like?

The new debit card designs can be found under the Resources Tab of our website.

Will the new debit card be contactless?

Yes. Your new debit card will be contactless. A contactless debit card allows you to pay by simply tapping your card on the payment terminal/card reader.

Will there be any additional debit card security?

Yes. You will be able to lock and unlock your debit card within the mobile app. This enhancement is handy if your card is temporarily lost.



We are here for you! If you have any questions, scan the QR code below, call us at 920.845.2345 or visit any of our locations.

Learn about the latest
enhancements here.

